PRODUCT OWNER

Woking Repair Cafe (WRC) – House Rules and Disclaimer for Visitors / Product Owners

1. WRC does not repair petrol driven products, industrial devices, 3 phase power tools, electric scooters or mobile phones. Complex textile alterations not accepted due to time required (eg curtain shortening).

2. If possible, product owners bringing computers, laptops or tablets for repair should have taken a full back-up of all data beforehand and must understand that WRC are not liable for any data loss incurred during the repair.

3. All repairs carried out in the WRC are performed free of charge on a voluntary basis by the repairers, but donations are welcomed to help pay for operational costs, future development of the service and funding of WEAct activities.

4. Product owners are expected to remain with the repairer while the repair is being carried out. Items must not be left with the repairer and collected at a later time unless agreed and receipt provided to the product owner. Computers, laptops and tablets must not be left with the repairer.

5. Neither the organisers of the WRC nor the repairers are liable for any loss or injury that may result from any repair carried out by WRC volunteers or for any advice or instructions given and used at a later date.

6. Product owners may be required to provide consumables such as leads, plugs, fuses, zips, etc that may be needed to fully complete a repair if these items are not held in stock.

7. Repairers offer no guarantee for any repairs carried out and are not liable if any repaired items do not work properly at home or break down again on the future.

8. After making an initial assessment of an item, repairers are fully entitled to use their discretion and refuse to repair an item should they so decide and/or reassemble any appliances that are deemed to be hazardous, semi hazardous or beyond repair.

9. Product owners are responsible for the removal of all items that cannot be repaired.

10. Parents or guardians are responsible at all times for the behaviour and safety of their children whilst on the WRC site.

I have read, understood and agreed to abide by the above house rules / disclaimer.

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Visitor / Product Owner name (print)

_____ _____

Signature Date

Registered as a charity in England and Wales, 1206164